

Online enrollment

City of Palo Alto



Group Id / Plan Number: **745264-01**

Plan Enrollment Code: **RHXEN5Cu**

Plan Enrollment Code expires: **June 1, 2025**

New Enrollment

To set up your account online for the first time

- Visit empowermyretirement.com and select the REGISTER button.
- Select the **I have a Plan Enrollment Code** and follow the prompts using the information provided.
- The website will guide you through the enrollment process.

Already have an Empower account?

- You will be routed to a landing page that says, We Found You!
- Click log in
- Select the REGISTER button
- Select I do not have a PIN and follow the prompts to complete registration and enrollment.

NOTE: If you are already an account holder in your plan but your account is currently inactive, you may need to contact your employer to reactivate your account.

Future logins

For future visits to the website, enter your username and password and select SIGN IN. For enhanced security, you will be asked to confirm your identity using a verification code that will be sent to you. You may skip the verification code process in the future by checking the *Remember this device*.

If you need assistance, contact us at 1-866-816-4400

Please be sure to mention you have a Plan Enrollment Code.

Empower will request that your employer verify your employment status. Online enrollment is intended for the exclusive use of eligible employees. You will receive a confirmation once your first contribution to the plan is processed.

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